



Centre for Paramedic Education and Research

# Patch Point

newsletter

JANUARY 2015 | ISSUE 1

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## OUR PREMIERE ISSUE

### CPER IS EXCITED TO LAUNCH A NEWSLETTER WITH A NEW NAME; PATCH POINT!

The name Patch Point was selected as we felt it characterized the communication avenue between Paramedics and the Base Hospital. The idea for the name came from the Provincial Medical Directives that list various Provincial Patch Points that prompt communication with the Paramedics. It is our hope that a regular newsletter will communicate information related to Quality, Education and Medical Oversight to the Paramedics and Service Operators in our region. CPER welcomes newsletter submissions from Paramedics who may be interested in writing articles related to topics of interest to other Paramedics for potential CME credit. If you would like more information please feel free to contact the program office.

TIM DODD, Regional Program Manager/Director

## PROGRAM UPDATE

**2014 HAS BEEN A BUSY YEAR AT CPER** in many aspects and completing the staffing model that came from our Strategic Plan is no exception. It has been an interesting year with staff transitioning to new positions plus the hiring that came with brand new positions that were created. Notices were sent throughout the year of transitions that occurred with staffing however I thought that this newsletter would offer a good opportunity to provide a summary and make a few more announcements.

I would like to welcome Jennifer Charlton who has joined us as the full-time Peer Paramedic Practice Auditor, Jackie Swing who has joined the Administrative Team,

Dr. Erich Hanel who transitioned into the Associate Medical Director role and Brad McArthur who has joined us a Paramedic Educator in a temporary vacancy that currently exists. In addition Katie Turcotte has accepted a position as Data Management Assistant and we have hired 28 Casual Part-time Auditor/Instructor positions who will replace our previous use of contract staff.

The CPER Team is committed to providing excellent service to Paramedics and Service Operators within our region. We believe we are well positioned to fulfill our program's Vision; We will lead excellence in prehospital care.

Continued next page.

# PROGRAM UPDATE Continued from previous page.

## ADMINISTRATION

**TIM DODD**, Regional Program Manager/Director responsible for the Base Hospital program, operations and overall direction.

**TAMARA NASH**, Program Supervisor responsible for program operations and solidifying the link between Quality and Education (currently on maternity leave with Angela Schotsman assuming responsibilities).

**JULIE LANGDON**, Administrative Assistant responsible for support to the Medical Director and Regional Program Manager/Director.

**AUDREY COLLIE**, Administrative Assistant responsible for support to the Program Supervisor and Base Hospital operations.

**JACKIE SWING**, has joined us as an Administrative Assistant who is part-time and is helping with overall program support.

## MEDICAL

**Dr. MICHELLE WELSFORD**, Medical Director responsible for medical oversight and delegation to the region's Paramedics.

**Dr. ERICH HANEL** has joined us as the new Associate Medical Director and will be working closely with the CPER education team.

**Dr. DOUG MUNKLEY** transitioned to Senior Medical Advisor and is responsible for input into medical oversight of the program.

## EDUCATION

**ANGELA SCHOTSMAN**, Lead Paramedic Educator responsible for coordination of the education team with a primary focus on the eMedic Learning Management System and returning Paramedics to clinical practice (also covering the Program Supervisor role until Sept. 2015).

**GREG SOTO**, Paramedic Educator working with a focus on development and delivery of Continuing Medical Education.

**PEACE KULLERKUPP**, Paramedic Educator who is currently on a leave to spend time with his new child and family

**BRAD McARTHUR**, Paramedic Educator has offered to help out for the next six months and is primarily focused on initial certifications and course delivery. Brad McArthur joined CPER as a Paramedic Educator to fill a temporary vacancy that exists. Brad began his Paramedic career 25 years ago, with the last 15 years practicing at the Critical Care Flight level. Brad has been a member of accreditation teams with the Canadian Medical Association for Paramedic programs across Canada and co-authored research studies related to Paramedic practice. Brad was awarded the Pulse Innovation Award, and has been a part of the winning team at the inaugural International Critical Care simulation competition in Kansas City, Missouri.

In Brad's words; "Providing the highest level of professional, patient-focused emergency medical service to a diverse community is my forte. Motivating and educating others to do the same has been a perpetual passion. I am a staunch believer in the adage; "when one teaches, two learn"."

# WELCOME OUR NEW PHYSICIAN MEMBERS

## ASSOCIATE MEDICAL DIRECTOR

**Dr. ERICH HANEL** joined the CPER team as a Medical Advisor over the last year and recently took on the Associate Medical Director's position. In addition to practicing both adult and paediatric Emergency Medicine and being actively involved in physician and resident education, he has become an active member of the CPER Education Team.

Dr. Hanel was once a Paramedic and we are pleased to utilize this expertise to support our program. Please welcome Dr. Hanel into his new role.

## CPER's NEWEST "FELLOW"

**Dr. ABDULAZIZ AL ALI** or "Aziz" is an Emergency Physician from Saudi Arabia who has recently completed subspecialty training (fellowship) in Trauma at Hamilton Health Sciences/McMaster and is now completing a year of subspecialty (fellowship) in prehospital care with the team at CPER. Some of you may have already met him when he has been doing paramedic field observations, Communications Centre observations, and teaching. He has an interest in learning more about how to best support the paramedic profession in the great work you do every day. Welcome him.

## BASE HOSPITAL PHYSICIAN

Please join me in welcoming **Dr. TERESA CHAN** to our strong group of dedicated BHPs. In addition to her stellar education focus, Dr. Chan has also done several interprofessional and qualitative studies involving paramedics. Welcome Teresa!

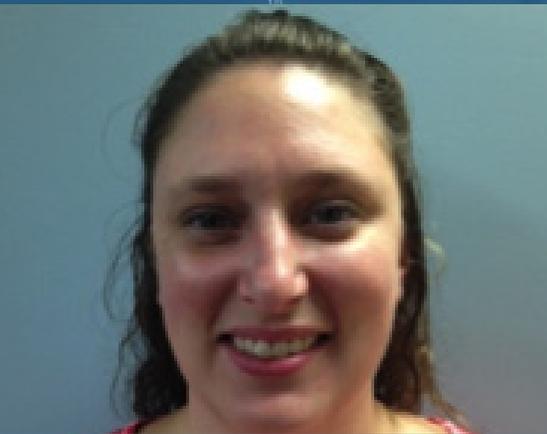
See page 4 for Physician bios.



**BRAD McARTHUR**



**MIKE LONGEWAY**



**JEN CHARLTON**

## QUALITY

**ANG BURGESS**, Quality Specialist responsible for quality assurance by means of the CPER chart audit and self-report systems

**MIKE LONGEWAY**, Quality Specialist who is responsible for continuous quality improvement and research initiatives. Michael Longeway joined CPER on a part-time basis, doing work as a Quality Specialist in the Quality Improvement department. In 2014 Mike joined Angela Burgess, concentrating on our continued commitment to improve patient care. Mike continues to be clinically active as a Critical Care Flight Paramedic at ORNGE. His experience and education along with his enthusiasm for quality improvement has been a great asset to the Base Hospital Program.

**JEN CHARLTON**, Peer Paramedic Practice Auditor focused on chart audits and coordination of auditing initiatives. Jen Charlton joined CPER's Quality Team as the Peer Paramedic Practice Auditor in August of 2014. After 11 years as a Paramedic at the County of Brant Ambulance Service, with the last few at the Advanced Care level, Jen has decided to hang up her stethoscope and move into a new phase of her professional life. Jen is eager to finish a Bachelor's of Allied Health Sciences degree and apply her educational and professional experience to align with the Mission, Vision, Values and Goals of CPER. In her off time, Jen enjoys the country life with her husband, daughter and two dogs, and is looking forward to an exciting and challenging future at CPER.

## DATA

**KATIE TURCOTTE** transitioned to the role of Data Management Assistant and is now responsible for creating reports that will enable CPER to focus its direction based on purposeful strategies and measurable outcomes. Katie has worked at the Base Hospital for 15 years in the Data Entry role while recently taking additional courses to advance her knowledge in the tools required to use the data that has been created. CPER looks forward to the advantages that come with Katie's expertise.

**OLGA WOZNIUK**, Data Entry primarily focused on data entry and organization of charts in preparation for auditing

## IN ADDITION TO THE STAFF LISTED

we are very fortunate to have the help of several Base Hospital Physicians, Auditors and Instructors who are all an integral part of achieving our success in program delivery. ■

## SENIOR MEDICAL ADVISOR

Dr. **DOUG MUNKLEY** has served as the Associate Medical Director at CPER since its inception over 5 years ago and as the Medical Director in the Niagara region for over two decades before that - he is a pioneer of the Base Hospital system in Ontario. As of October 1st, Dr. Munkley has changed his role at CPER to that of Senior Medical Advisor. He is still very much involved in the CPER program. We look forward to Dr. Munkley's ongoing expertise and involvement in our region. ■

# PHYSICIAN BIOS



**Dr. TERESA CHAN**

Dr. Teresa Chan is an emergency physician at Hamilton Health Sciences, and an Assistant Professor at McMaster University. Her interests are in interprofessional education, continuing professional development, assessment and large-scale simulation. She is also an active contributor of a number of social media

outlets including the Academic Life in Emergency Medicine (ALiEM.com) and BoringEM (BoringEM.org) blogs. Her clinical interests include disaster preparedness and she is a member of the Emergency Medical Assistance Team (EMAT) for the province of Ontario.



**Dr. ABDULAZIZ ALALI**

Greetings,

I'm Abdulaziz AlAli, born in Riyadh 1984, graduated from King Saud university 2007. During my residency I did my training at King Faisal Specialist Hospital & Research Centre, one of the best tertiary hospitals in the kingdom and the middle east. I became Saudi and Arab Emergency Board Certified in 2013. I'm currently doing a Trauma Fellowship at McMaster University at the Hamilton General Hospital.

When I practiced emergency medicine in Saudi Arabia, I was proud of what our health care has achieved. I trained on latest guidelines, evidence based medicine, patient advocacy, and physician - nurse magnet projects. During that time, my colleagues and I noticed the area that needs improvement; pre-hospital, patient transfer, and life or limb patient allocation. This area, if improved, will have a tremendous effect on trauma, and EMS

systems back home. Imagine what it can do for the yearly Hajj (pilgrimage), where I volunteered every other year.

I'm sure that the pre-hospital care fellowship will add to my practice skills and judgment at both the pre-hospital and at the emergency department.

My goals start with CPER, which I believe is a strong advocate for the Paramedic profession and believes in advancement through education, quality and research. I will then pay attention to quality assurance, conducting research, prevention awareness, and morbidity and mortality committees.

I'm looking forward with ambition, learning from the pioneers in the field.



**Dr. ERICH HANEL**

Hi Everybody,

My name is Erich Hanel. I am local to the Hamilton area, just having finished residency in 2012 with McMaster. I am now teaching faculty with the Emergency Medicine residency program. I have some EMS roots, prior to medical school; I was an EMT-A in Alberta back in 2000. The attached photo is from my EMS days; it was only a disaster simulation (don't worry that's just good moulage and not an actual horrible leg injury). In the world of EM, I have a few specific interests and areas of sub-specialization. I work full time in the Hamilton Emergency Departments and am also affiliated with the Department of Pediatrics at McMaster, working and teaching in the Children's ER also. I also am involved with Em residency

simulation program the McMaster Simulation center and am involved with resident education in EM ultrasound. Usually at the General you can see me dragging the ultrasound machine all over the department. Outside of work and education, I really enjoy time with my family (two kids under 4), we try to get outside as much as possible. I have trained and worked in Europe, the United States and rural Ontario, so I have been lucky to have a diverse range of experience with my medical school and post-graduate training. I look forward to working with the Base Hospital program and getting involved with EMS education and research.

Thanks for letting me join your group!

## CONTACT US

If you have any questions, comments or have a suggestion for a Newsletter article submission, please contact:

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